



# Live Proctoring Test-taker Guide

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For assistance, call **855-EXAMITY** (press 1), email [support@examity.com](mailto:support@examity.com) or chat directly with us through the Live Chat feature on the Examity dashboard.

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## Accessing Examity

Examity is easily accessible through Blackboard. To log in to Examity, open Blackboard, navigate to your course and select the Examity link. This will bring you to the Examity dashboard.

## Technical Requirements

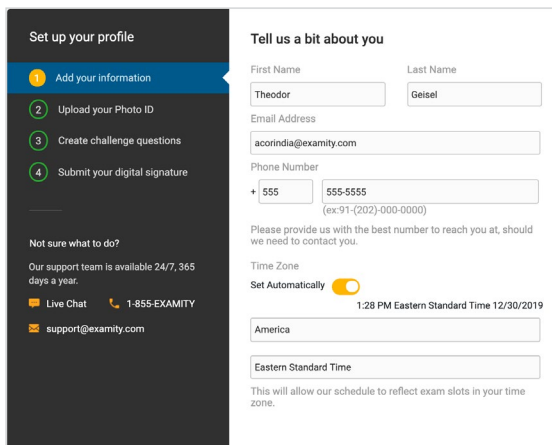
Before your exam, please confirm you meet Examity's technical requirements.

- **Browser:** Google Chrome, please disable your pop-up blocker.
- **Equipment:**
  - Desktop, laptop, or Chromebook (tablets are not supported)
  - Built-in or external webcam
  - Built-in or external microphone
  - Built-in or external speakers
- **Internet:** An upload and download speed of 2Mbps.

## Creating Your Profile

The first time you attempt to access Examity, you will be prompted to create your profile. Profile creation is a very quick process.

- 1 Provide key contact information for your profile.



The screenshot shows a two-column form titled "Set up your profile". The left column is a dark sidebar with a list of steps: 1. Add your information (highlighted in blue), 2. Upload your Photo ID, 3. Create challenge questions, and 4. Submit your digital signature. Below the list, it says "Not sure what to do?" and provides support information: "Our support team is available 24/7, 365 days a year.", "Live Chat", "1-855-EXAMITY", and "support@examity.com". The right column is titled "Tell us a bit about you" and contains the following fields: "First Name" (Theodor), "Last Name" (Geisel), "Email Address" (acorindia@examity.com), "Phone Number" (+ 555 555-5555), "Time Zone" (Set Automatically, 1:28 PM Eastern Standard Time 12/30/2019), and "America" (with a dropdown arrow). Below these fields, it says "Eastern Standard Time" and "This will allow our schedule to reflect exam slots in your time zone."

### TIP:

Confirm that your time zone reflects the location in which you will be testing.

- 2 Upload a picture of your ID. Please note, for verification purposes, you will need to bring this ID with you every time you take a test.

**Set up your profile**

- Add your information
- 2 Upload your Photo ID**
- Create challenge questions
- Submit your digital signature

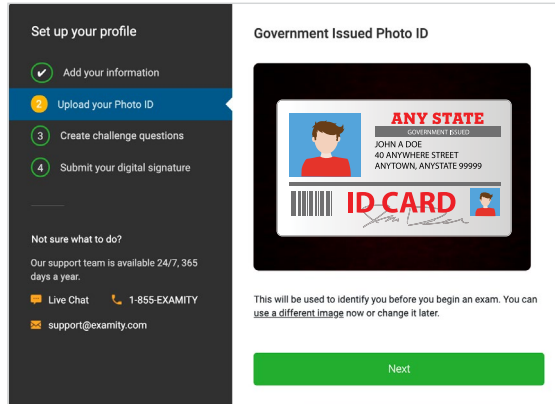
Not sure what to do?

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Live Chat 1-855-EXAMITY

[support@examity.com](mailto:support@examity.com)

**Government Issued Photo ID**



This will be used to identify you before you begin an exam. You can [use a different image now](#) or [change it later](#).

Next

- 3 Select and answer three challenge questions.

**Set up your profile**

- Add your information
- Upload your Photo ID
- 3 Create challenge questions**
- Submit your digital signature

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**Challenge Questions**

Security Question 1

What is the middle name of your oldest child?

Answer

Security Question 2

What was your childhood nickname?

Answer

Security Question 3

In what city did you meet your spouse/significant other?

Answer

Save Changes

- 4 Submit your digital signature.

**Set up your profile**

- Add your information
- Upload your Photo ID
- Create challenge questions
- 4 Submit your digital signature**

Not sure what to do?

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**Digital Signature**

Digital signature input

first

last

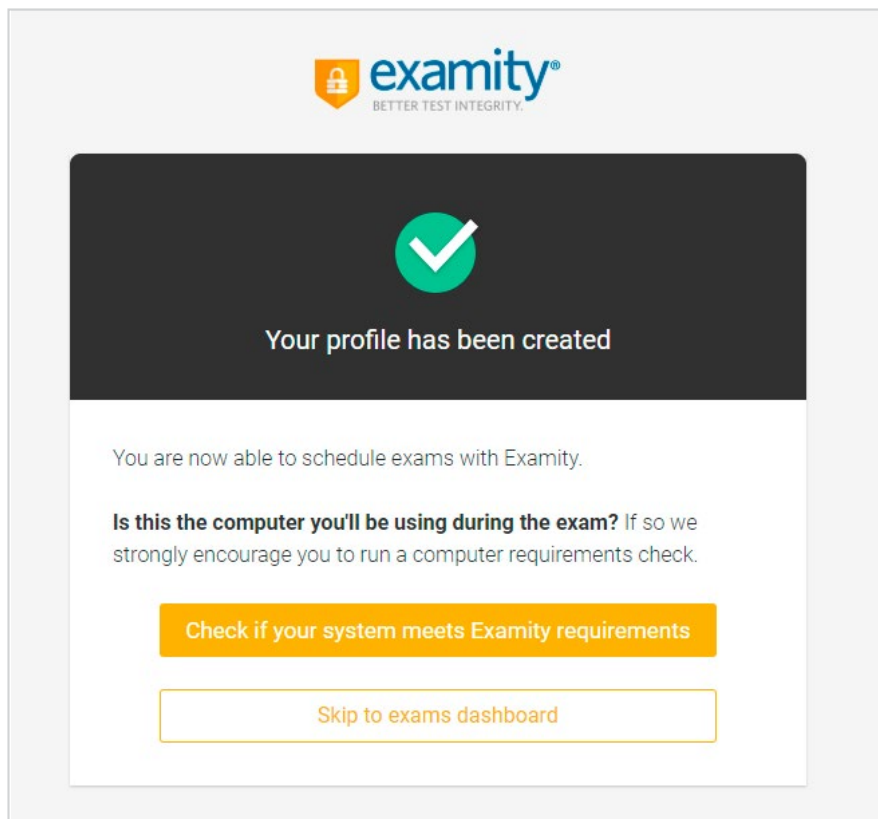
firstlast

firstlast

Complete profile setup

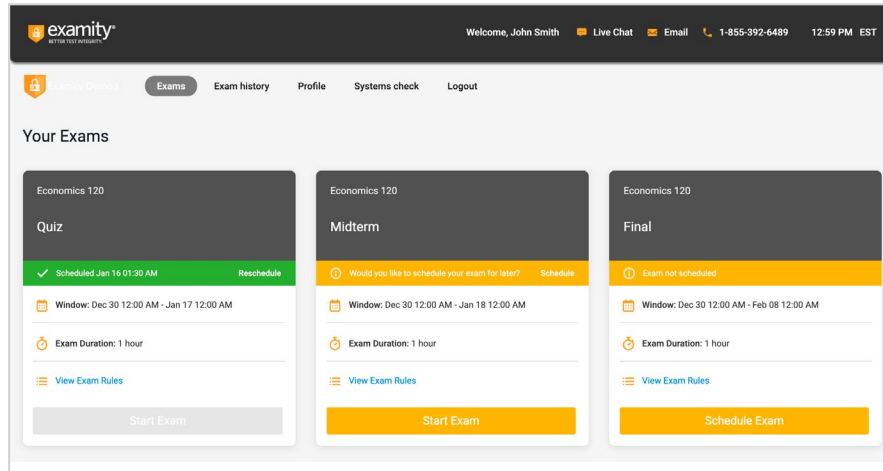
For assistance, call **855-EXAMITY** (press 1), email [support@examity.com](mailto:support@examity.com) or chat directly with us through the Live Chat feature on the Examity dashboard.

Your profile has now been created. You should see a confirmation screen. Please select “Check if your system meets Examity requirements” before proceeding to the exam dashboard.



## Navigating Your Dashboard

Once your profile is created, you will be directed to the Examity dashboard.



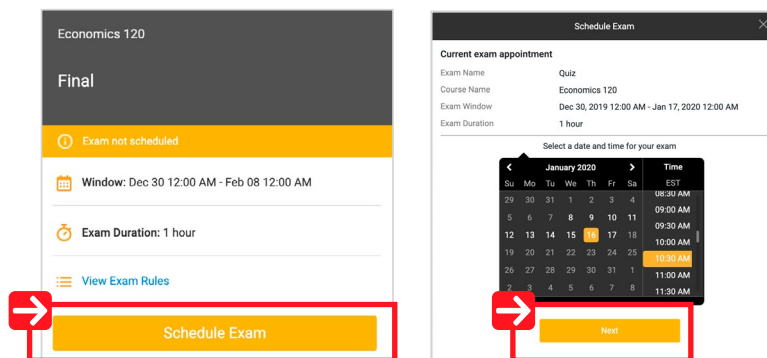
The Examity dashboard is where you will schedule, reschedule, cancel, and start exams. In addition, your dashboard offers access to edit your profile information. **Please note:** exams that do not require scheduling will simply say, “Start Exam” at the bottom of the exam card.

**TIP:**

To return to the Examity dashboard in the future, you can easily access it through Blackboard. To log in, open Blackboard, navigate to your course and select the Examity

## Scheduling Your Exam

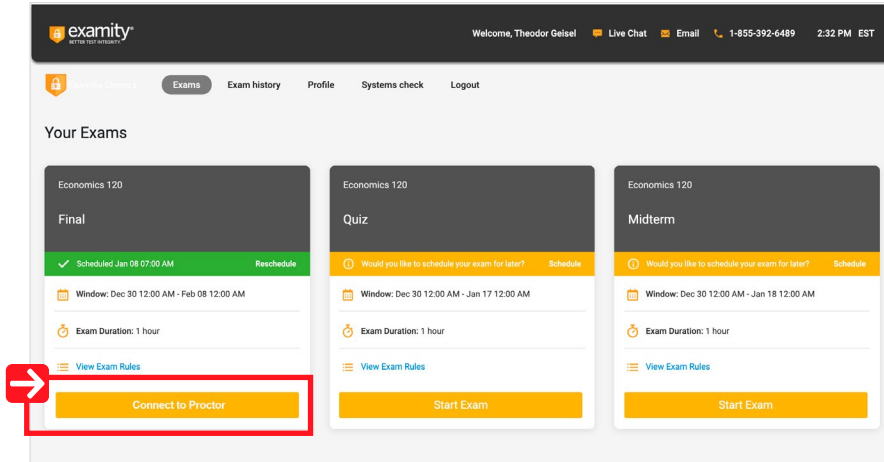
To schedule an exam, click “Schedule Exam” on the Exam card. Then select the date and time and click “Next.” **NOTE: On-demand scheduling within 24 hours of testing will incur a \$5 fee on appointments requiring a proctor.**



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## Taking Your Exam

On the day of your exam, locate the exam card and select “Connect to Proctor.”

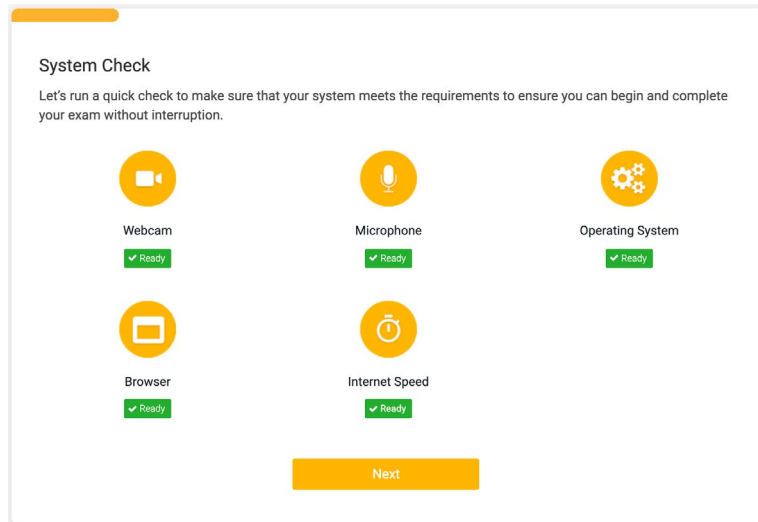


### REMINDER:

Before you start your exam, please confirm that you are accessing Examity through Chrome. If you are not using this browser, please restart your exam session in Chrome.

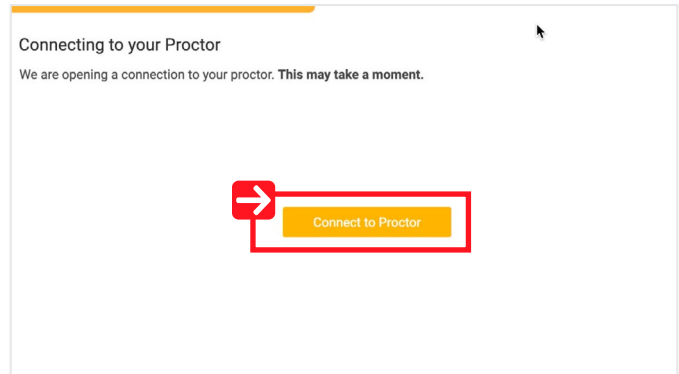
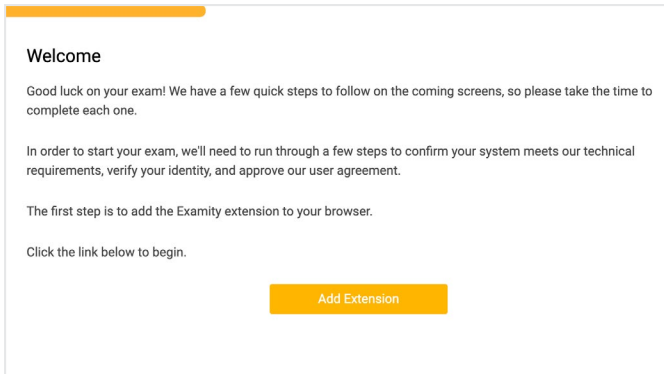
You will be sent to a new screen where you will be asked to run through a few steps to confirm you meet our technical requirements, verify your identity, and approve our user agreement.

**1 System Check:** Examity will confirm you meet our technical requirements.



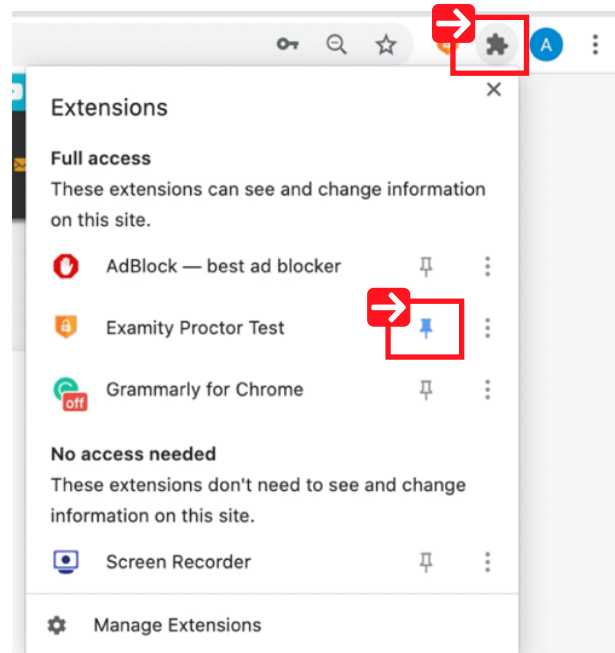
For assistance, call **855-EXAMITY** (press 1), email [support@examity.com](mailto:support@examity.com) or chat directly with us through the Live Chat feature on the Examity dashboard.

**2 Browser Extension:** Please follow the prompts to add the Eximity extension to your browser. Then click “Connect to Proctor.”



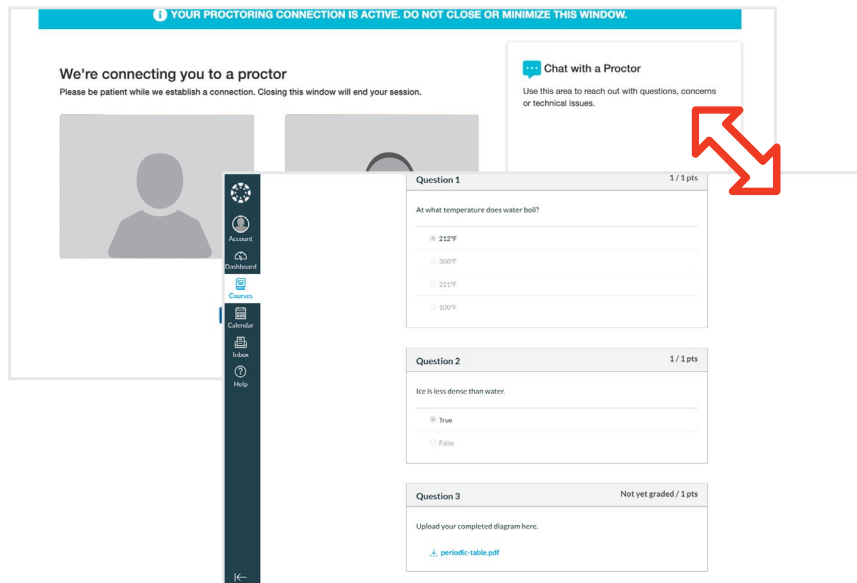
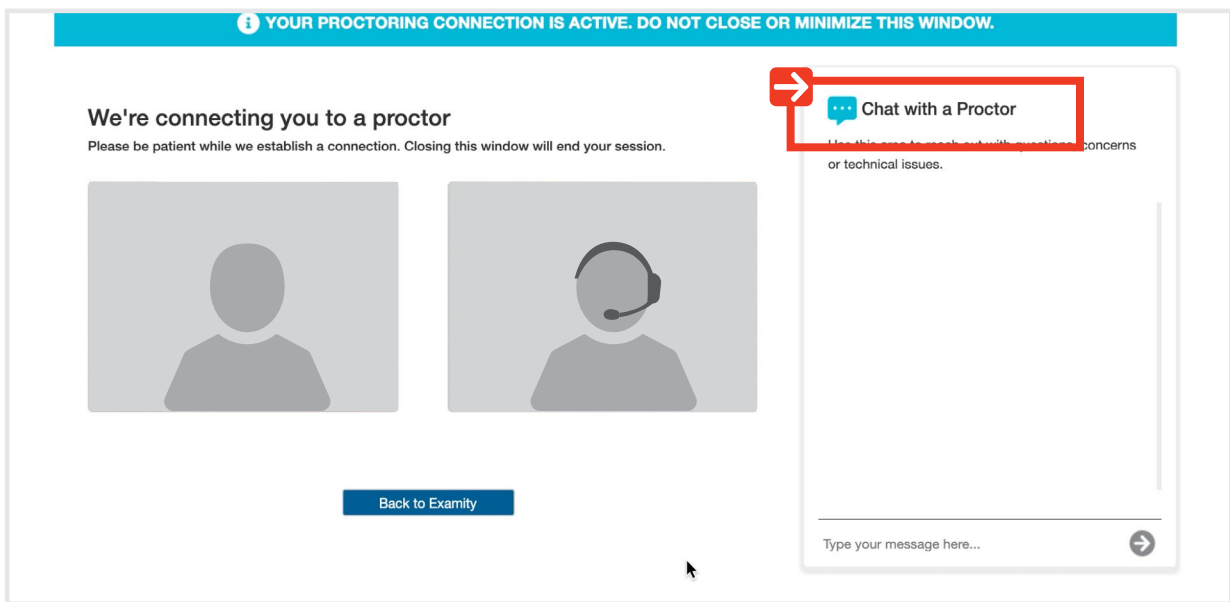
**TIP:**

If you see a puzzle piece instead of our extension, click the piece, then “pin” the Eximity extension to the toolbar as showing here.





- 3 Connect to Proctor:** You will now be connected to a proctor who will walk you through the ID verification process.



**CHAT WITH A PROCTOR:**

If you have any technical trouble during your exam, you can return to this window at any time to use the "Chat with a Proctor"

- 4 Insert Password:** After authentication and pre-test procedures, your proctor will guide you through inserting the exam password. First, click the Examity extension at the top right. If you see a puzzle piece instead of our extension, click the piece, then “pin” the Examity extension to the toolbar. Then, click “Insert Password.”

